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March 23, 2010

AZ CORP COMMISSION
DOCKET CONTROL

Advice Letter No. 271

Arizona Corporation Commission
Utilities Division
1200 West Washington Street
Phoenix, AZ 85007

Verizon California Inc. hereby transmits for filing the following changes in its tariff schedules:

Schedule A.C.C. No. A-1
(Network Access Line Service)

1st Revised Sheet A1-8B

The purpose of this filing is to revise the custom calling services section covering Caller ID to clarify the existing functionality of the Caller ID service.

The name and telephone number of the caller may not be displayed for every incoming call. "Out of Area," "Unavailable," the calling party's state name, or a similar message may appear for certain calls, including (i) calls made through certain networks, (iii) operator-assisted calls, calls from toll-free numbers, calling card calls, and international calls, (iii) when calling party phone number or caller name information is not made available to Verizon, (iv) for certain telephone numbers for which Verizon does not purchase Caller ID information, and (v) for other technical reasons. In addition, "Private," "Anonymous" or a similar message may appear when the caller has blocked caller identification information. Anonymous Call Block is included with this service at no additional cost where facilities and conditions permit.

This filing will not increase any existing charge or rate, cause the withdrawal of service or conflict with other schedules or rules.

It is requested that the stamped "Approved" copy of this filing be returned to the address below:

Manager – Regulatory Affairs
Verizon California Inc.
112 Lakeview Canyon Road
CA501GC
Thousand Oaks, CA 91362

If you have any questions, please call me at 805 372-6429.

VERIZON CALIFORNIA INC.

Hope Christman
Regulatory Affairs
Enclosure

Arizona Corporation Commission
DOCKETED

MAR 25 2010

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ARIZONA

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A6 Custom calling service (continued)

B3 Description of service (continued)

C9 Caller ID

Caller ID provides for the display of an incoming name and telephone number on a customer provided display device attached to the customer's telephone line or on a telephone or answering machine with a built-in display screen. Typically by the second ring, the Caller ID feature will forward the calling name and number from the appropriately equipped central office to the customer provided display device. The Utility will forward all non-blocked names and telephone numbers (including Nonpublished and Nonlisted telephone numbers), subject to limitations, such as the availability of the number for forwarding, and other limitations described below. The name and telephone number of the caller may not be displayed for every incoming call. "Out of Area," "Unavailable," the calling party's state name, or a similar message may appear for certain calls, including (i) calls made through certain networks, (iii) operator-assisted calls, calls from toll-free numbers, calling card calls, and international calls, (iii) when calling party phone number or caller name information is not made available to Verizon, (iv) for certain telephone numbers for which Verizon does not purchase Caller ID information, and (v) for other technical reasons. In addition, "Private," "Anonymous" or a similar message may appear when the caller has blocked caller identification information. Anonymous Call Block is included with this service at no additional cost where facilities and conditions permit.

(N)

(N)

(N)

All customer provided equipment used to interface with Caller ID must be connected in accordance with the provisions of the Federal Communications Commission's Registration program. Any intent to sell name(s) and/or number(s) gathered as a result of Caller ID is prohibited. This service is available only where facilities and conditions permit.

C10 Distinctive Ring

Distinctive Ring provides the customer with two separate telephone numbers on one line, each with its own distinct ring for call differentiation. A directory listing may be established on the second number at no charge.

C11 Select Call Forwarding

Select Call Forwarding is an arrangement which permits a customer to pre-specify a maximum of 12 telephone numbers from which incoming calls are to be forwarded. During the period that Select Call Forwarding is activated, only calls from the pre-specified numbers will be forwarded.

(continued)

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Issued By

Date Filed MAR 23, 2010

Decision No.

Director
Regulatory Affairs

Effective APR 22, 2010